

# YOUTH RIGHTS RESOURCE COMPASS BAHRAIN

*Please consider that the information contained below might be subject to variations as to timings and availability, as shown on the relevant websites.*

- **SAFETY**

- **IS SHELTER CARE AVAILABLE TO YOUNG PEOPLE IN THIS EMERGENCY?**

Yes. Shelters are organised by the Ministry of Labor and Social Development and are operating during this emergency. It is important to note that most of the shelters mentioned below temporarily accommodate minors/young adults and have specific entry requirements.

The e-Government website provides a list of the residential shelters welcoming minors/young adults and have provided a list of multiple social services available to all members of society including women empowerment and support. Please click on this [Link](#) for more information.

## Shelters in Bahrain

- **"Dar Al Karama" (Homeless and Beggars Shelter)** - to contact the shelter: +973 17490225. The Shelter offers accommodation to children and adults who are by the legal definition, homeless and/or beggars. They offer a social, health care and cultural and recreational programs. Please refer to the Tracker on requirements to access the shelter.
- **"Dar Al Aman" (Abused Women and Children Shelter)** - to contact the Shelter: +973 17874614. The Shelter offers social, medical, psychological, educational, living and personal hygiene and recreational services to women and children who have been abused whether physically, psychologically or any other form of abuse. Please refer to the Tracker on requirements of acceptance and for more details.

## Centres in Bahrain

- **Child Protection Centre** - to contact the Centre: +973 17101852. Please note that the Centre offers protection to children who have been physically/psychological abused and offers medical treatment, psychological, social and educational services, legal consultancy/court

services, long and short term fostering services where abused, child case study and assessment within the family and child and family rehabilitation. Please refer to the Tracker on the procedures for offering protection and for more details on the Centre.

- **IS THE CHILD WELFARE SYSTEM STILL OPERATIONAL AND CAN I ACCESS HELP/ASSISTANCE?**

N/A

- **WHAT IF I HAVE HAD TO RUN AWAY FROM MY CARETAKER/FAMILY?**

Please see above for the Shelters to contact.

- **HEALTH**

- **WHERE CAN I FIND HEALTH CARE AND EMERGENCY HEALTH CARE?**

In the case of symptoms related to COVID-19, please contact 444. The Ministry of Health has also published a public awareness campaign providing the most up to date information, regulations and access to e-Service test results on COVID-19. The campaign further provides guidance on what symptoms to look out for and how to prevent them. Please click on this [Link](#) or download the BeAware Bahrain application on your Apple/Android mobile.

**National Numbers**

**Ministry of Health:** +973 17288888 / 17286515

**Emergency number:** 999

Please find below the list of public hospitals in Bahrain:

- **Salmaniya Medical Complex:** +973 17284080 / 17284090. Please refer to the Tracker for more insight into their emergency services/different departments.
- **Bahrain Defence Force Royal Medical Services (BDF):** +973 1766666. Please refer to the Tracker for more contact details/information.
- **King Hamad University Hospital:** +973 17444444 / 17444700. Please refer to the Tracker for more contact details/information.

- **WHAT MENTAL HEALTH RESOURCES MAY BE AVAILABLE TO ME IN THIS TIME OF CRISIS?**

- Ministry of Health - Psychiatric Hospital: +973 17279301/ 17279309 / 17279305. For appointments/referrals please contact +973 17279311. To visit their website please click on this [Link](#).

- **RIGHTS**

- **CAN I STILL ACCESS COURTS IF I NEED TO?**

During this shutdown, courts have limited (if any) access - court hearings are currently not open to the public. Court services however are currently offered digitally yet many cases (cases that are perceived to not require immediate attention) such as divorce settlements are postponed. In any urgent matter, a court hearing will continue. To apply for a court hearing/submit documents online, you would require to register on the e-Government website ([Court Cases Services](#)), using your ID number to access an "e-Key" account. It would be best to check with a lawyer or contact the hotline on +973 8008001 for more information).

- **WHAT ARE MY RIGHTS IN THE CRIMINAL JUSTICE SYSTEM AND HOW HAVE THEY CHANGED?**

N/A

- **WHAT, IF ANY, IDENTIFICATION DOCUMENTS DO I NEED TO ACCESS SERVICES?**

In most cases, you would require your ID and passport for evidential and identification purposes.

- **EDUCATION**

- **HOW CAN I CONTINUE OR RESUME MY EDUCATION DURING THIS SHUT DOWN?**

Private Schools in Bahrain have provided an online education system to resume learning during this shut down, using applications such as Zoom to encourage students to attend online tutorials, classes and complete and submit their homework and exams through email correspondence/ an online system. The Ministry of Education further provides the chance for children to access their exam results and have provided them with a public library service. The Electronic Library (click on this [Link](#)) enables access to books inclusive of all standards assisting young adults, minors, as well as students who are doing their Masters/PHD. Further there is a mobile application to be updated with information regarding educational services in Bahrain, please download EduNAVH/ EduNet/ EduCAL on your Apple/Android mobile.

For more information on education please contact +973 17873438 or email [customerservices@moe.gov.bh](mailto:customerservices@moe.gov.bh).

## ▪ **SERVICES**

### ▪ **ARE THERE ANY BENEFITS OR PUBLIC SERVICES I HAVE ACCESS TO DURING THIS TIME OF CRISIS?**

There are a wide range of public services, however these services do have deadlines and require registration and approval before being able to benefit from them. For any form of emergency, please contact 999 who can guide you for any form of support and or emergency (including fire, ambulance and police services). Below is a list of the main services that have been developed through the outbreak of COVID-19:

#### ▪ **Fa'el Khair Service**

The information & e-Government Authority, in cooperation with the Ministry of Interior has launched services in Ramadan 2020 to allow good Samaritans to donate money to those in need, including those who are suffering financially due to having court verdicts issued against them.

For enquiries, please contact the Royal Humanitarian Foundation (RHF) on +973 38104444 / 38284444 from Sunday through Thursday, from 8am to 2pm.

Registration takes place electronically, please click on this [Link](#) to register. Please note that deadline for registration is 9th July 2020 but it may be extended.

#### ▪ **Government Support initiatives**

The Government has increasingly supported the families in Bahrain to try to alleviate the financial burdens including exemptions from fees for many essential services. The Ministry of Labor and Social Development and other relevant institutions have coordinated to provide families that are affected by the coronavirus the necessary support including, among others, direct aid to families in need, double monthly aid for those enrolled in the Social Affairs program and settlement of electricity and water bills for citizens and residents.

#### ▪ **Registration service to request support for individuals impacted by the COVID-19 pandemic**

It allows the individuals to apply for aid by registering their details including, among others, ID number and date of expiry and residential details, including attachments showing evidence of the type of damage they suffered.

For enquiries, please contact the Royal Humanitarian Foundation (RHF) on +973 38104444 / 38284444 from Sunday through Thursday, from 8am to

1pm. Please note that by submitting a request for support does not mean it has been accepted, the committee will study such request and revert back with their decision.

Website (Arabic Text only), please click on this [Link](#).

▪ **ARE THERE EMERGENCY SERVICES/FOOD/RESOURCES I CAN ACCESS?**

Please see above.