

Safety

Question	Is shelter care available to young people in this emergency?
One-line Description	Yes, shelter care is available in the following cities/districts: Belize City, Belmopan, San Pedro, Cayo, Corozal, Cotton Tree, Orange Walk, Stann Creek, and Toledo.
Source	<p>The Belize Ministry of Human Development, Social Transformation and Poverty Alleviation is an excellent resource for all your shelter needs. We did identify two shelters that are still open during COVID-19. They do not represent an exhaustive list of all the open shelters, but may be also a good place to reach out to as they could refer you to other shelters nearby in case they are full.</p> <p><u>General source for shelter information:</u></p> <p>Belize Ministry of Human Development, Social Transformation and Poverty Alleviation http://humandevlopment.gov.bz/#</p> <ul style="list-style-type: none"> ○ Belmopan Office: Telephone: (501) 822-2246/2161/2684 ○ San Pedro Office: Telephone: (501) 206-2645 ○ Cayo Office: * Please contact Belmopan Office due to temporary closure ○ Corozal Office: Telephone: (501) 402-2120 ○ Orange Walk Office: Telephone: (501) 302-2058 ○ Stann Creek Office: Telephone: (501) 502-0038 ○ Toledo Office: Telephone: (501) 702-2021 <p><u>Open shelters:</u></p> <p>Hope Haven 3 Lion Street (next to Captain Sharks) San Pedro, Belize Phone : +011=501-226-2333 Email : Info@HopeHavenBelize.org https://www.facebook.com/HopeHavenBZ/ https://hopehavenbelize.org</p> <p>King's Children's Home 41 3/4 Western (G.P.) Highway Cotton Tree, Belize Phone: 822-2021 Email: leonie.herrera@kingschildrenshome.org http://www.kingschildrenshome.org/Contact_Us.php</p>
Question	Is the child welfare system still operational and can I access help/assistance?
One-line description	Yes, the child welfare system remains operational and you can access help/assistance by contacting any of the many open locations of the Belize Ministry of Human Development, Social Transformation and Poverty Alleviation.
Source	<p><u>General source for child welfare information:</u></p> <p>Belize Ministry of Human Development, Social Transformation and Poverty Alleviation http://humandevlopment.gov.bz/#</p> <ul style="list-style-type: none"> ○ Belmopan Office: Telephone: (501) 822-2246/2161/2684

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Question	What if I have had to run away from my caretaker/family?
One-line description	Resources are available to support you, and a good option is to contact the nearest office of the Belize Ministry of Human Development, Social Transformation and Poverty Alleviation.
Source	<p><u>General source for run away support:</u></p> <p>Belize Ministry of Human Development, Social Transformation and Poverty Alleviation http://humandevelopment.gov.bz/#</p> <ul style="list-style-type: none"> ○ Belmopan Office: Telephone: (501) 822-2246/2161/2684 ○ San Pedro Office: Telephone: (501) 206-2645 ○ Cayo Office: * Please contact Belmopan Office due to temporary closure ○ Corozal Office: Telephone: (501) 402-2120 ○ Orange Walk Office: Telephone: (501) 302-2058 ○ Stann Creek Office: Telephone: (501) 502-0038 ○ Toledo Office: Telephone: (501) 702-2021
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Rights/Education

Question	Can I still access courts if I need to?
One-line Description	It depends. Some hearings have been postponed indefinitely, while other hearings can be done by phone/Skype/Zoom. The courts have also outlined procedures for in-person court visits.
Source	<p><u>Instructions for Court Availability and COVID Protocols for Attending Court</u></p> <ul style="list-style-type: none"> • https://www.belizejudiciary.org/wp-content/uploads/2020/04/Practice-Directions-April-2020_50430.pdf <p><u>General Contact Information</u></p> <ul style="list-style-type: none"> • Email: Info@belizejudiciary.org; E-filing@registry.gov.bz (for filing documents) • Phone: 227-7377 / 227-2053 / 615-8651 / 615-7299 <p><u>Contact Information for Family Court</u></p> <ul style="list-style-type: none"> • Email: famcourt@btl.net • Phone: 227-4114 / 227-4107
Question	What are my rights in the criminal justice system and how have they changed?
One-line description	No information was found indicating criminal justice system rights have changed.
Source	N/A
Question	How can I continue or resume my education during this shut down?
One-line description	Education lessons for pre-primary, primary, and secondary students may be found on the Ministry of Education's website.
Source	<p><u>General Office</u></p> <ul style="list-style-type: none"> • Postal: 2nd Floor West Block Building, Belmopan • Phone: +(501)-822-2380; 822-2698; 822-3315 / 822-0385 • Email: moeducation.moe@gmail.com • Website: www.moe.gov.bz <p><u>Education Hotline:</u></p> <ul style="list-style-type: none"> • Phone: 615-7597 or 615-7402 <p><u>COVID Guidance:</u></p> <ul style="list-style-type: none"> • Guidelines: https://www.moe.gov.bz/covid19-guidelines-parents-teachers-and-schools/ • FAQs: https://lovefoundationbelize.org/2020/04/20/frequently-asked-questions-2-ministry-of-education-youth-sports-culture/ <p><u>Ministry of Education Resources for Students:</u></p> <ul style="list-style-type: none"> • Online, Printed, and Audio Education Materials: https://resource.moe.gov.bz/

Health

Question	Where can I find health care and emergency health care?
One-line Description	Public healthcare services are provided to all citizens free of direct cost to the individual. The Ministry of Health has divided the public health system into several regions, each of which has its own hospitals, health centers, medical clinics, and health posts.
Source	<p><u>General Ministry of Health Website</u></p> <ul style="list-style-type: none"> • https://www.belizejudiciary.org/wp-content/uploads/2020/04/Practice-Directions-April-2020_50430.pdf <p><u>Central Region</u></p> <p>Karl Heusner Memorial Hospital is the country's flagship hospital providing tertiary care for the entire country and serving as the secondary care hospital for the Central Health Region. KHMH is the country's only public referral hospital offering secondary and tertiary care.</p> <ul style="list-style-type: none"> • MoH Regional Website: http://health.gov.bz/www/regions/central-health-region-articles • Karl Heusner Memorial Hospital (Belize City) <ul style="list-style-type: none"> ○ Princess Margaret Drive, Belize City ○ Phone: +(501)-223-1548 / 223-5686 / 223-5689 / 223-5691 / 223-5693 ○ Website: http://www.khmbh.bz/ ○ Email: pro@khmbh.bz <p><u>Western Region</u></p> <p>The Western Health Region is composed of two public Health Institutions (Western Regional Hospital and San Ignacio Health Hospital), 4 Health Centers, 11 Medical Clinics, and 6 Dental Clinics..</p> <ul style="list-style-type: none"> • MoH Regional Website: http://health.gov.bz/www/regions/western-health-region-articles • Western Regional Hospital (Belmopan) <ul style="list-style-type: none"> ○ Phone: +(501)-802-2263 / 822-2264 ○ Email: westrghosp@hotmail.com • San Ignacio Health Hospital <ul style="list-style-type: none"> ○ Phone: +(501)-824-2122 / 824-2761 / 824-3129 ○ Email: cayonhis@yahoo.com <p><u>Southern Region</u></p> <p>The SHR is composed of two public Health Institutions (Southern Regional Hospital and Punta Gorda Hospital), 14 Health Centers, and 12 Health Posts.</p> <ul style="list-style-type: none"> • Southern Regional Hospital (Belmopan) <ul style="list-style-type: none"> ○ Phone: +(501)-522-3832 / 522-3833 / 522-3834 ○ Email: dannhis@btl.net • Punta Gorda Hospital <ul style="list-style-type: none"> ○ Phone: +(501)-722-2026 / 722-2161 / 722-2145 ○ Email: cayonhis@yahoo.com
Question	What mental health resources may be available to me in this time of crisis?
One-line description	Mental healthcare services are provided through Ministry of Health at all general hospitals and through mobile clinics. The services provided are organized and implemented throughout the country at the three levels of care: out-patient services, in-patient services, and community services.
Source	<p>Ministry of Health Mental Health Services</p> <ul style="list-style-type: none"> • Website: http://health.gov.bz/www/units/mental-health

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	Mental Health Belize <ul style="list-style-type: none">• Website: http://mentalhealthprogrambelize.site/index.php/facilities-and-locations/
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Services

Question	Are there any benefits or public services I have access to during this time of crisis?
One-line Description	Yes, public healthcare services (including mental health services) are provided to all citizens free of direct cost to the individual at hospitals, health centers, medical clinics, and health posts around the country. Additionally,
Source	<p><u>General Ministry of Health Website</u></p> <ul style="list-style-type: none"> • https://www.belizejudiciary.org/wp-content/uploads/2020/04/Practice-Directions-April-2020_50430.pdf <p><u>Central Region</u></p> <p>Karl Heusner Memorial Hospital is the country's flagship hospital providing tertiary care for the entire country and serving as the secondary care hospital for the Central Health Region. KMH is the country's only public referral hospital offering secondary and tertiary care.</p> <ul style="list-style-type: none"> • MoH Regional Website: http://health.gov.bz/www/regions/central-health-region-articles • Karl Heusner Memorial Hospital (Belize City) <ul style="list-style-type: none"> ○ Princess Margaret Drive, Belize City ○ Phone: +(501)-223-1548 / 223-5686 / 223-5689 / 223-5691 / 223-5693 ○ Website: http://www.khmbh.bz/ ○ Email: pro@khmbh.bz <p><u>Western Region</u></p> <p>The Western Health Region is composed of two public Health Institutions (Western Regional Hospital and San Ignacio Health Hospital), 4 Health Centers, 11 Medical Clinics, and 6 Dental Clinics..</p> <ul style="list-style-type: none"> • MoH Regional Website: http://health.gov.bz/www/regions/western-health-region-articles • Western Regional Hospital (Belmopan) <ul style="list-style-type: none"> ○ Phone: +(501)-802-2263 / 822-2264 ○ Email: westrghosp@hotmail.com • San Ignacio Health Hospital <ul style="list-style-type: none"> ○ Phone: +(501)-824-2122 / 824-2761 / 824-3129 ○ Email: cayonhis@yahoo.com <p><u>Southern Region</u></p> <p>The SHR is composed of two public Health Institutions (Southern Regional Hospital and Punta Gorda Hospital), 14 Health Centers, and 12 Health Posts.</p> <ul style="list-style-type: none"> • Southern Regional Hospital (Belmopan) <ul style="list-style-type: none"> ○ Phone: +(501)-522-3832 / 522-3833 / 522-3834 ○ Email: dannhis@btl.net • Punta Gorda Hospital <ul style="list-style-type: none"> ○ Phone: +(501)-722-2026 / 722-2161 / 722-2145 ○ Email: cayonhis@yahoo.com
Question	Are there emergency services/food/resources I can access?
One-line description	Mental healthcare services are provided through Ministry of Health at all general hospitals and through mobile clinics. The services provided are organized and implemented throughout the country at the three levels of care: out-patient services, in-patient services, and community services.
Source	<p><u>Ministry of Health Mental Health Services</u></p> <ul style="list-style-type: none"> • Website: http://health.gov.bz/www/units/mental-health

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