

YOUTH RIGHTS RESOURCE COMPASS ARGENTINA COVID-19

WHAT ARE MY RIGHTS?

Argentina's National Government imposed "social, preventive and compulsory isolation" measures to prevent further transmission of Covid-19. The entire population including children and teenagers must remain at home until April 26.

National and local authorities will permit social movement only in cases of exceptional and urgent needs. However, special authorizations are required and may be obtained online:

- ✓ Country authorization: <https://www.argentina.gob.ar/solicitar-certificado-unico-habilitante-para-circulacion-emergencia-covid-19>
- ✓ Local authorization: Please go to the website for each local authority to determine how to obtain authorization.

Special authorization is not required when going to the drugstore or supermarket to obtain food and essential supplies. If possible, minors should stay at home to avoid these high-risk places.

Separated parents may move their children to the other parent's home. However, to do so, they must request the mentioned authorization and provide additional legal papers.

On public roads, all safety regulations must be observed to avoid close contact with others. Click here for more precautionary information: <https://www.argentina.gob.ar/salud/coronavirus-COVID-19>.

Recently, some cities issued local orders requiring everyone wear safety masks that cover the nose, mouth and chin. The Capital City of Buenos Aires is one example of this. Click here for further information: <https://www.buenosaires.gob.ar/coronavirus>. These orders typically allow the police force to issue warnings and fines to any offenders. In some cases, the state may even apply criminal penalties.

DO I HAVE ACCESS TO COURTS SERVICES?

The Supreme Court of Argentina declared an "extraordinary recess" for all the courts and offices from the Judiciary Service. Therefore, deadlines and cases are suspended all across the country, the public cannot attend at courts, and officials must work remotely. However, "guard" courts in local jurisdictions are providing essential attention for emergencies.

The Supreme Court judges recommend taking special consideration of criminal matters, urgent family issues, the protection of minors, gender violence, and claims particularly related to health issues.

The Supreme Court is currently regulating the digitization and full computerization of all judicial claims:

- ✓ <https://www.csjn.gov.ar/>
- ✓ <https://www.pjn.gov.ar/>

HOW CAN I ACCESS HEALTH CARE?

The health system of Argentina has three sectors: public, social security and private. The public sector includes the national and provincial ministries as well as the network of public hospitals and primary health care units which provide care to the poor and uninsured population.

If you are experiencing symptoms of COVID-19 (high fever; dry cough, and shortness of breath) ,the government recommends not to go to a hospital or clinic, but to use the phone numbers provided to reach the necessary medical assistance and thus avoid the spread of the virus.

✓ **Provinces phone numbers:**

Province of Buenos Aires: Call [148](tel:148).

Catamarca: Call [383-15-423-8872](tel:383-15-423-8872).

Chaco: Call [0800-444-0829](tel:0800-444-0829).

Chubut: Call [0800-222-2676](tel:0800-222-2676).

Ciudad Autónoma de Buenos Aires: Call [107](tel:107) or send Whatsapp to 11-5050-0147.

Córdoba: Call [0800-122-1444](tel:0800-122-1444).

Corrientes: Call [0379-497-4811](tel:0379-497-4811).or [379-4895124](tel:379-4895124).

Entre Ríos: Call [0800-777-8476](tel:0800-777-8476).

Formosa: Call [107](tel:107)

Jujuy: Call [0800-777-8476](tel:0800-777-8476).

La Pampa: Call [0800-333-1135](tel:0800-333-1135).

La Rioja: Call [107](tel:107) or [911](tel:911).

Mendoza: Call [0800-800-26843](tel:0800-800-26843).

Misiones: Call [0800-444-3400](tel:0800-444-3400).

Neuquén: Call [0800-333-1002](tel:0800-333-1002).

Río Negro: Call [911](tel:911).

Salta: Call [911](tel:911).

San Luis: Call [107](tel:107)

San Juan: Call [107](tel:107)

Santa Cruz: Call [107](#).

Santa Fe: Call [0800-555-6549](#).

Santiago del Estero: Call [0800-888-6737](#).

Tierra del Fuego, Antártida e Islas del Atlántico Sur: Call [107](#).

Tucumán: Call [0800-555-8478](#) or [0381-430-2228](#) from Monday to Friday between 7 am and 5 pm

CAN I CONTINUE MY EDUCATION?

Public and private institutions provide education in Argentina. Faced with the health emergency, education at all levels has been suspended.

The Minister of Education, Nicolás Trotta, has stated that the ministry is analyzing a possible school return after the winter holidays, during the month of July. Consequently, most private and public institutions have established alternative methods to continue learning at home.

For students of the public system, folders and teaching materials according to the initial, primary and secondary levels were distributed throughout the country. Available at: <https://www.educ.ar/recursos/151358/seguimos-educando-cuadernos>.

Private institutions are providing online learning environments that allows teachers and students to communicate, interact, collaborate and explain ideas. Also, individual activities are being handled to the students to strengthen virtual classroom.

WHAT CAN I DO ABOUT DOMESTIC VIOLENCE?

In Argentina, many minors suffer violence in their daily lives. Social isolation increases the risk of abuse and mistreatment of children and teenagers at their homes.

To face this issue, civil organizations have launched campaigns on their social networks showing relevant precautions around domestic violence. For example:

- ✓ Infancia en Deuda : <http://infanciaendeuda.org/>
- ✓ Aldeas Infantiles: <https://www.aldeasinfantiles.org.ar/>

On the other hand, the state exempts people from legal authorization to move and make domestic complaints.

The Minors Public Defender, Marisa Graham, pointed out the importance of generating “social and community” alert mechanisms. At this time, the entire community could be essential informants of domestic violence.

Find below free public lines throughout the different jurisdictions:

- ✓ Line 102 - Ciudad Autónoma de Buenos Aires, Jujuy, Salta, Tucumán, Catamarca, La Rioja, San Juan, Mendoza, Neuquén, Formosa, Chaco, Santiago del Estero, Misiones, Corrientes, Entre Ríos, Buenos Aires, Córdoba.

- ✓ Line 101- La Pampa
- ✓ Line 911- San Luis and Río Negro
- ✓ Line 0297 154779774 / 02945 15 551610 / 0280 15 4575 758- Chubut.
- ✓ Line: 02901 657789 / 464472 // 02964 490270/605670- Tierra del Fuego.
- ✓ Line: 02966 644943 / 02966 706676- Santa Cruz.
- ✓ Line: 0342 155145520 / 0341 153217392- Santa Fe.

WHERE CAN I SEEK SHELTERS?

Argentinian state policy is that all shelters are available for anyone who needs accommodation, regardless of age and sex. The main idea is that no human being should be on the street. Therefore, the shelters continue to be open during the COVID-19 crisis.

For example, in Buenos Aires seven new shelters have been opened and 33 shelters continue to operate 24 hours a day, seven days a week. Also, the phone line 108 is available to everyone in Buenos Aires to notify the authorities about people in street situation.

Find below a list of shelters which not only offer shelter but also food, cleaning supplies and professional assistance:

- ✓ Shelter Retiro (for men)

National gendarmerie [522](#).

4893-2182 / 1940.

Attention 24 hours a day, 365 days a year.

- ✓ Shelter Beppo Ghezzi (for men)

[Masantonio 2970](#).

4911-4966.

Attention 24 hours a day, 365 days a year.

- ✓ Shelter Azucena Villaflor (for women and children)

[Piedras 1583](#).

4362-4478.

Attention 24 hours a day, 365 days a year.

WHERE CAN I SEEK EMERGENCY SERVICES, FOOD AND OTHER RESOURCES?

In Argentina, soup kitchens continue to be open. For example, in the country's capital, there are around 470 open soup kitchens.

Generally, in Argentina the neighborhood churches serve the community through daily soup kitchens. So, people, regardless of age, could contact those churches to request food. Schools may also function as soup kitchens for children and young people and would be exempt from social distancing requirements.

Today, as a consequence of COVID-19, soup kitchens do not serve their meals inside of their establishments. Instead, they offer meals which can be picked up in person or by volunteers.

“Manos en Acción” is one of the many examples of soup kitchens in operation. They have three community centers in the province of Buenos Aires and are delivering bags to feed families for at least 15 days. Also, Cáritas Argentina and CONIN foundations also provide food aid..

- ✓ Manos en Acción

https://www.manosenaccionargentina.org/#form_contacto

CENTRAL OFFICE

AV. Comodoro Martin Rivadavia 1869 Nuñez - CABA

TEL. 4701-4876 / 0800 888 1374

- ✓ Cáritas Argentina

<https://www.caritasbsas.org.ar/web/>

TEL. 011 4962-2968

- ✓ CONIN

<https://www.conin.org.ar/web/>

TEL. 0800 222 1620